# What's next for sustainability?

A 2023 guide to sustainability trends





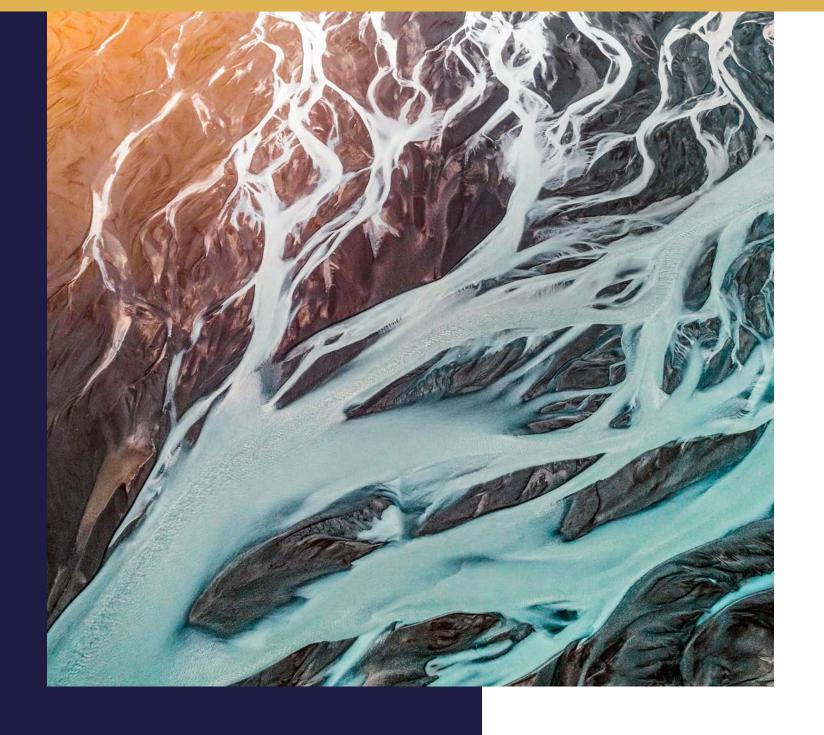
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What is sustainability today and what does it mean for reporting?

The rising need for better reporting



# Demand for sustainability disclosures is high...

71%

of individual investors, globally, want to make a positive social impact as part of their investment objectives<sup>1</sup>

84%

of investors want companies to explain the relevance of ESG factors to the company's business model and provide progress against targets<sup>2</sup> 49%

of investors express
willingness to divest from
companies that aren't taking
action on ESG issues<sup>3</sup>



#### How EVER can help

Our team can provide content support and design impactful communications for your sustainability stories.

hello@eversustainable.co.uk

<sup>1</sup> Natixis 2021 ESG Investor Insights Report
<sup>2</sup> PWC 2021 Global investor Survey
<sup>3</sup> PWC 2021 Global investor Survey

# ...and reporting requirements are developing all the time

Large listed companies are required to report their energy use and carbon emissions (Scope 1&2) All premium-listed companies and those with over 500 employees and/or £500 million annual turnover now have to report against the Task Force on Climate-related Financial Disclosures

The FRC Corporate
Governance Code has at its
basis a string of
sustainability principles – the
concepts of transparency
and good governance are, at
their heart, sustainability
principles



#### How EVER can help

Our content specialists ensure that you are compliant with emerging regulation.

Forthcoming requirements: International Sustainability Standards Board (ISSB)

The ISSB was established at COP26 to develop a comprehensive global baseline of sustainability disclosures for the capital markets.

- In March the IFRS Foundation launched a consultation on its first two proposed standards:
  - General sustainability-related disclosure requirements.
  - Climate-related disclosure requirements.
- The proposed standards will require an entity to disclose information about its significant sustainability-related risks and opportunities.
- Disclosure requirements will cover the areas of governance, strategy, risk management and metrics & targets.

- Companies will identify metrics that apply to activities in line with its business model and in relation to specific sustainabilityrelated risks and opportunities.
- Metrics guidance suggests that existing sources of metrics – such as SASB, TCFD and other relevant standard-setting bodies – will be employed, as well as those used by entities in the same industries or geographies.
- The **UK government** has indicated it will incorporate ISSB into the **UK SDR.**

# The rise of the acronyms: mandatory and voluntary frameworks



















- ESG **reporting regulation** is driving framework development, although most are still voluntary, giving companies a significant degree of flexibility and leeway.
- Demand from investors for high quality, transparent, reliable and comparable reporting by companies on climate and other ESG matters is driving consolidation.
- The rise of stakeholder capitalism and sustainability consciousness means companies are choosing to align to multiple frameworks to drive meaningful action and satisfy different audiences.
- The introduction of super-frameworks those that select key elements from pre-existing frameworks – are an attempt to simplify the landscape for companies.



#### How EVER can help

We work with you to ensure alignment to the key international and sectoral sustainability and ESG frameworks.

## Accreditations, standards & affiliations

In addition to recognised sustainability and ESG frameworks, there are a whole host of accreditations, standards and affiliations related to different areas and issues that companies can sign up to.

These initiatives typically incorporate a broad set of principles or some form of assessment through which companies can demonstrate their commitment to and/or progress and performance on aspects of sustainability and ESG externally.























Climate Neutral Certification 

Output

Description:















#### How EVER can help

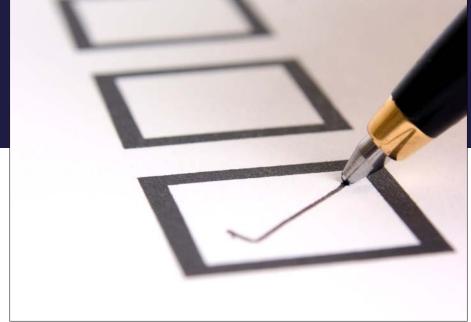
We work with clients on a range of issues from climate change, diversity, inclusion and equity, the Just Transition, rightsbased approaches and systems lenses.

# The battle of the ratings agencies

Typically, providers will identify a set of ESG topics that are material for a specific sector and assign indicators to evaluate performance on each of those issues. Topics are often assigned a weight in the overall assessment, giving a different level of gravity for topics or sets of topics.

Each provider will then have in place a proprietary weighting and scoring process to evaluate companies against a range of quantitative and/or qualitative indicators.





#### ever sustainable consultancy by Design Portfolio

#### **EVER'S ESG ratings readiness tool**

We can help you anticipate the ratings agencies by inputting your existing communications into our Ratings Readiness tool, which uses similar methodologies as the ratings agencies, to understand where you are performing well, and where the gaps are that you can look to plug.

# Trends to consider for 2023



# 2022 trends in reporting

िश

The climate crisis

Our changing world, with acute and chronic weather events, brings with it risks to human activity which business is increasingly alert to. Supply chain

The push for net zero and the impact of recent macroeconomic market trends have meant clarity on value supply chains has become more important than ever. This includes social issues such as modern slavery.

3 88

Diversity, equality, and inclusion

Diversity, equality, and inclusion have become headline topics, with racial and gender inequality particularly in the spotlight.

# 2022 trends in reporting

4 6

# Biodiversity and naturerelated risk

Biodiversity is a measure of the richness of an ecosystem's species, supporting the ecosystem assets and ecosystems services that are primary inputs into human activity.

5 Culture

Culture and "tone from the top" remains a pressing issue in the war for talent. Providing insight into how the board has managed, measured and developed the company culture in the year is key.

Q QQ

The "Just Transition"

The "Just Transition" is a concept originally developed by labour unions, and subsequently adopted by policy-makers. The idea is that labour transition plans are put in place to ensure that workers are not disadvantaged in the energy and ecological transition.



Taking action to migitate, adapt to or otherwise take action in the face of a changing global climate.









## 1. The climate crisis

# The world's biggest market failure.

Lord Nicholas Stern, author of the 2006 Stern Review

Emissions are a consequence of economically valuable activities but, in large part, the negative impacts of emissions have not been captured or costed. The impacts are thus external to the market, a concept known in economic terms as a negative externality.

Equivalent to losing **5% of global GDP** each year, now and forever.

Potential financial losses as high as **\$43trillion**.

## TCFD disclosure framework



#### Governance

Disclose the organisation's governance around climaterelated risks and opportunities.



#### Strategy

Disclose the actual and potential impacts of climate-related risks and opportunities on the organisation's businesses, strategy and financial planning where such information is material.



#### Risk Management

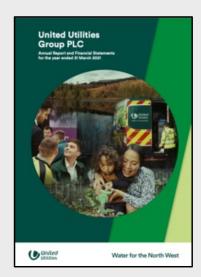
Disclose how the organisation identifies, assesses and manages climate-related risks.



#### Metrics & targets

Disclose the metrics and targets used to assess and manage relevant climaterelated risks and opportunities where such information is material.

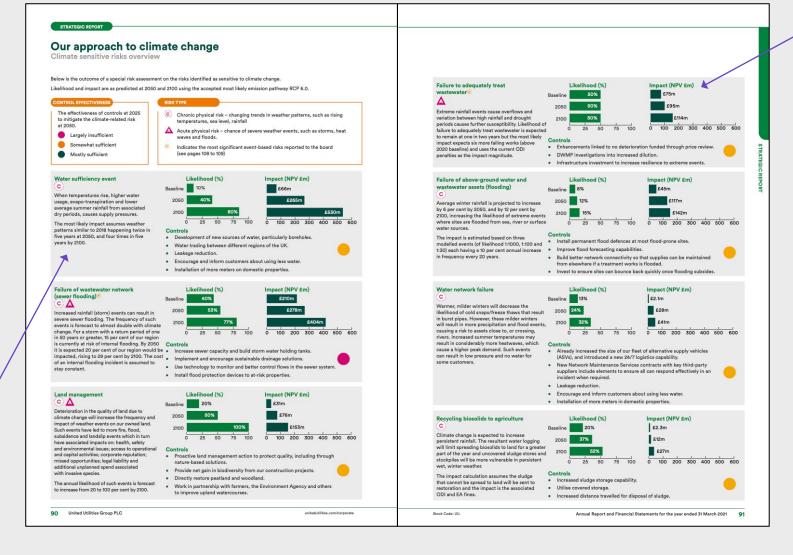
# Climate risk by numbers



#### **United Utilities plc**

Annual Report 2021 Pages 90 and 91

United Utilities clearly indicate each type of risk through an icon.



United Utilities
focuses in on water
as a key risk area that
is close to its
business and to
climate impact.



COVID, geopolitics and macroeconomic events have impacted supply chains, causing major disruption to businesses around the globe.

48%

of supply chain managers did not believe their organisation was transparent enough with stakeholders.

Chartered Institute of Procurement & Supply 2021

# 2. Supply chain



#### **Balfour Beatty**

Annual Report 2021 Page 28 Balfour Beatty clearly shows the strategic targets related to its supply chain

#### Our priorities

- Deliver the Group's sustainability 2030 Targets and 2040 Ambitions to go Beyond Net Zero Carbon, Generate Zero Waste and Positively Impact More than 1 Million People
- Zero Harm no injury, ill health or environmental incident caused by our work
- Improved transparency through digital tools and automation
- Mitigate and manage risks through collaboration
- > Be the customer of choice
- > Keep cash flowing through the supply chain

STAKEHOLDER VALUE CONTINUED



#### Why are they important?

Our many supply chain partners, large and small, are an invaluable resource fundamental to the successful delivery of all of our projects. We also work with trusted partners in a number of long-term joint ventures which are critical to our success.

#### Our priorities

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#### How we engage

As part of our digital transformation, we're implementing new ways of working that phase out labour intensive, slow processes and replace them with streamlined, automated tools that provide greater speed and transparency.

To create the best solutions for our customers and be the customer of choice for our supply chain partners, we engage our supply chain partners early in the work. winning process, applying their expertise and innovation to influence safety, sustainability and product specifications and accelerate the adoption of new technologies. This helps us to mitigate and manage risks to successful project delivery.

We hold regular review sessions with our supply chain partners across the Group to review performance so that we can jointly identify areas of good practice, learning and improvement and provide them with support to upskill.

We host webinars, conferences and events to engage with our supply chain partners and provide support in emerging areas such as cyber security.

We encourage and support our supply chain partners to create added social value in the community we operate in and work collaboratively with them to reduce our environmental impacts.

We have established relationships at operational, management, executive and, in most instances, Board level with our joint venture partners. These relationships underpin the collaborative culture that is vital to the success of a joint venture.

#### How we create value

In the UK, our eProcurement Portal, Jaggaer, helps reduce risk by creating a standardsed, consistent process for our supply chain partners to tender for work, packages. The Portal also provides access to catalogues for commonly procured items, helping us to oncentrate our spend with the best performing partners and procure goods and services with consistent levels of quality.

Across the Group, we work with our supply chain partners to develop and adopt innovative approaches that improve project delivery and help reduce carbon emissions and waste. In Hong Kong, this includes the introduction of the Enertainer battery storage system which can replace diesel generators on site. In the UK, we've worked with our partners to complete a world-first emissions retrofit exhaust solution to cut emissions from construction plant and improve air quality

e support the creation of a best-in-class apply chain in the UK through our mbership of the Supply Chain Sustainability ool, a collaboration between custome ontractors and supply chain partners who ant to build a skilled supply chain. Through r partnership with the School, we undertoo int survey targeting nearly 40,000 supply in partners in our industry. The survey ped us to better understand the barriers ev faced in relation to carbon reduction and support they need. We published our dings and shared them with key customer her Tier 1 contractors, and the UK remment in our thought paper 'Greening e Chain: Overcoming Barriers for a Net Zero

In September 2021, we hosted a Supply Chain Conference in the UK. At the conference we were able to engage our supply chain partners around what is important to us and share knowledge and understanding around key areas including digitising our industry.

Our supply chain partners support our fundraising and charity institutes. In the UK, in 2021, one of our rail project teams worked with its supply chain partners to build and donate a termac ramp to a local children's hospice, enabling the children to have direct access to the gardens. Meanwhile, in the US, one of our joint venture teams in North Carolina, partnered with the local community to prioritise repairs to a major readway which was damaged during a hurricane.

In line with the UK's Prompt Payment Code, we are committed to paying all of our supply chain partners on time and to mutually agreed terms. We continually invest in our payment performance and enhance accuracy and transparency. In the second half of 2021, we increased the percentage of invoices paid within 80 days in the UK to 93%.

We support the creation of a best-in-class supply chain in the UK through our membership of the Supply Chain Sustainability School, a collaboration between customers, contractors and supply chain partners who want to build a skilled supply chain. Through our partnership with the School, we undertook a joint survey targeting nearly 40,000 supply chain partners in our industry. The survey helped us to better understand the barriers they faced in relation to carbon reduction and the support they need. We published our findings and shared them with key customers, other Tier 1 contractors, and the UK Government in our thought paper 'Greening the Chain: Overcoming Barriers for a Net Zero Supply Chain'.

Balfour Beatty treats supply chains as a stakeholder and addresses engagement and value created. Insight is given into how the company explores environmental challenges impacting its suppliers.

CASE STUDY: SUPPLY CHAIN PARTNERING DRIVES IMPROVEMENT

Procured via the UK SCAPE Civil Engineering frameworks, which provide customers with early access to our expertse. Wokingham Borough Council's Major Highways
Programme provides vital infrastructure upgrades to alleviate congestion and enhance accessibility. We have worked with our customer and key supply chain partners from

the early stages to develop the designs of the nine schemes that make up the programme of works. This early involvement improves our supply chain partners? understanding of the project requirements, provides them with visibility of upcoming works to help them plan their resources and gives them the chance to help create solutions that are sustainable and can be delivered safely and efficiently.



Ballour Beatty plc Annual Report and Accounts 2021

Case study of a supply chain partnership.



The process of ensuring fairness, a sense of belonging, and the valuing of differences in the workplace.

19%

Higher innovation revenues for companies with higher-than-average diversity.

Harvard Business Review, 2018

# 3. Diversity, equality and inclusion



#### New FCA rules (2023 onwards)

Following a "comply-or-explain" basis, companies must add a statement in their annual report detailing whether the following three targets have been met:

- At least 40% of the board are women (including those self-identifying as a woman).
- At least one of following senior board positions is staffed by a woman (including those self-identifying as a woman) – Chair, CEO, Senior Independent Director (SID) or CFO.
- At least one board member is from a minority ethnic background, defined by reference to the categories recommended by the Office for National Statistics, excluding those listed as coming from a White ethnic background.

The sex or gender identity and ethnic diversity of the board and in senior board positions must also be documented, along with the approach used to collect the data.

# DE&I reporting





#### Skanska

Annual Report

Pages 4, 65 and 69

Extensive D&I
data in table
overview, divided
by gender and
management
levels.



Key KPIs
highlighted in first
pages of integrated
report.



#### Diversity and Inclusion

Employees by gender by year end

Employees divided by gender and management levels

% Category	2020		2019		2018		2017		2016	
	Men	Women								
Skanska AB Board of Directors <sup>1</sup>	57	43	57	43	43	57	50	50	63	37
Senior executives (Group Leadership Team, level 7)	67	33	67	33	67	33	67	33	70	30
Business Unit Presidents (level 6)	92	8	92	8	92	8	93	7	93	7
Group Senior Vice Presidents (level 6)	44	56	33	67	44	56	62	38	67	33
Senior positions (level 3-6) <sup>2</sup>	75	25	75	25	78	22	78	22	80	20
All employees	82	18	82	18	83	17	83	17	83	17

2 Level 6 means Business Unit Presidents and Group Senior Vice Presidents, level 5 means business unit management teams, level 4 means direct reports to level 5 and level 3

84%

Employees that feel free to express concerns without fear of negative consequences.

97%

Code of Conduct training in the first month of employment.

# FCA update expectations





#### **Severn Trent**

Annual Report 2021 Pages 105 and 106

Servern Trent provides detail into how policy objectives are implemented

The Board Diversity Policy (the 'Policy') was reviewed by the Committee in May 2021, with recommended updates approved by The Board remains focused on promoting broader diversity and creating an inclusive culture in line with the recommendations of the Board. As part of Board discussions, recognition was given to the Parker and McGregor-Smith reviews. A diverse organisation benefits from differences in skills, regional and industry experience, the importance and benefits of greater diversity, including gender diversity, social and ethnic background, and cognitive and persona strengths throughout the organisation, including on the Board itself. The objectives and targets of the Policy, and an update against each of them, are set out below. A copy of the Policy is available on the background, race, gender, sexual orientation, religion, belief and age, as well as culture and personality. The Committee is focused on ensuring that the diversity of our employee base reflects the diversity of our region – including the gender, social and ethnic background, skills and experience amongst our customers and the communities Severn Trent Plc website Board Diversity Policy - objectives and progress against targets When recruiting for new Board members, the Committee ensures that the recruitment processes are in line with our Policy to include diverse candidates from a wide variety of backgrounds and those with non-listed company experience for the Committee to consider. At its May 2021 meeting, the Committee formally reviewed the an appropriate balance of skills. composition by the Nominations composition of the Board and the performance, contribution and experience and knowledge required to effectively oversee commitment of individual Directors in the context of the externally facilitated Board Effectiveness evaluation. No concerns were Committee with particular and support the management the balance of skills, experience raised in relation to the composition of the Board and the balance and independence of the Board. specifically considered the Board succession planning, and twice following year end. composition of the Board and the contribution, commitment All Board succession discussions took place in considerat of the Policy and its aims to increase the ethnic diversity and independence of of the Board in line with the recommendations of the Parker Ensure consideration is given Board appointments were made during the year as follows: Committee recognise the . 1 April 2020: Non-Executive Chair - Christine Hodgson; and Non-Executive Director mportance and benefits of greate 1 May 2020: Non-Executive Director - Sharmila Nebhrajani. Board appointments from a wide diversity, including gender diversity social and ethnic background and The recommendations in respect of these Board appointmen pool, including those with no listed cognitive and personal strengths, were conducted in full consideration of the Policy, the 2018 Code and additional relevant guidance. throughout the organisation, Ensure Board appointment including on the Board itself. 'longlists' include candidates The Committee ensured that Korn Ferry, the executive search On instruction of an executive search firm, the specification will potential candidate list, including candidates with no listed rith a diversity of social and ethnic backgrounds and cognitive ensure that candidates with no company Board experience. isted company Board experience Ensure the Board and Nominations The Company only engages with executive search firms that search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms and the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Conduct for Executive Search firms that have signed up to the Voluntary Code of Code to the Voluntary Code of Conduct Code of Conduct for Executive Ensure focus is given to the Regular Board and Nominations At its April 2021 meeting, the Board considered diversity and Committee consideration of the inclusion within the Group. The Board committed to building diverse high calibre candidates for Board level roles and report importance and benefits of greater diversity including on existing graduate, apprentice and leadership programme to embed inclusivity in our succession planning and talent annually on the diversity of the gender diversity social and development work. This included discussion on strengthening ethnic background and cognitive and personal strengths. This our talent pipeline, with an enhanced focus on ensuring appropriate representation from ethnic minority candidates, Executive pipeline as well a the diversity of the Board. includes representation of these as well as other relevant diverse cohorts. This was also an area of specific focus within the Board and place during the year. The diversity of our Executive pipeline is disclosed on page 104.

Policy targets 2020/21 33% female share of Board Directors by 2020. 56% female representation on our Board as at 31 March 2021 Minimum of one Board Director from an ethnic minority In line with the principles of the Parker Review, the Board actively during the most recent recruitment exercise was outstanding and it was after careful deliberation that the Committee recomm Board Diveristy Policy targets - 2021/22 onwards In May 2021, the Nominations Committee conducted its annual review of the Policy and associated targets. The review recommended changes to the Group's Policy and proposed new diversity targets which the Board approved at its meeting on 14 May 2021. The targets d below replace the ones that were met or exceeded during 2020/21 and we will disclose our performance against these targets in Policy targets 2021/22 onwards Maintain at least 40% female Directors on the Board over 56% female representation on our Board as at 1 May 2021. Maintain at least 10% Directors from an ethnic minority 11% ethnic minority representation on our Board as at 1 May 2021. background on the Board over the short to medium ter

The company also alludes to up-and-coming regulation in line with FCA updates, and provides a progress update against them.

Severn Frent Ptc Annual Report and Accoun

NOMINATIONS COMMITTEE REPORT CONTINUED



"Biodiversity is an enabling characteristic of an ecosystem. It is vital for the health and productivity of the goods and services that it produces."

\$44trn

worth of assets are dependent on nature and biodiversity – more than 50% of global GDP.

Dr Partha Dasgupta, economics professor and author of the Dasgupta Report

# 4. Biodiversity and nature-related risk



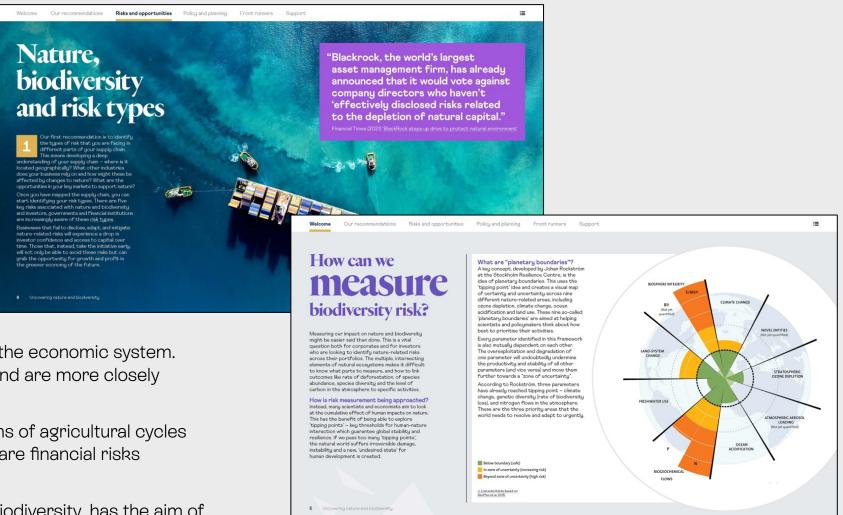
# Uncovering nature and biodiversity

Reseach paper

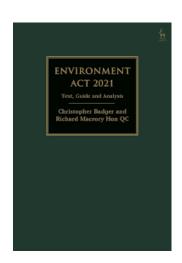
What happens in nature affects what happens in the economic system. Businesses are dependent on the natural world and are more closely connected to it than they might think.

Not only are industrial systems built on foundations of agricultural cycles and resource use, but as nature degrades, there are financial risks associated with business interruption.

Ever's research report, Uncovering Nature and Biodiversity, has the aim of supporting our clients to better understand and reflect on the nature related risks inherent in their business operations, and to build this into a robust and value-creating sustainability strategy.



# 4. Biodiversity and nature-related risk





#### **Environment Act regulations (2023 onwards)**

Under the Environment Act 2021, all UK developers will be required to deliver at least 10% biodiversity net gain on any development. This regulation, Biodiversity Net Gain (BNG) is set to be introduced in November 2023.

#### Development of the TNFD (2023 onwards)

Just as the Task Force on Climate-Related Financial Disclosures (TCFD) recommendations have become a mandatory reporting requirement in the UK in 2022 and 2023, the Task Force on Nature-Related Financial Disclosures (TNFD) is currently undertaking key research to prepare recommendations over the coming months and years. This is a task force set up to explore how companies can respond to environmental degradation and its associated risks. Nature-related risk, biodiversity impacts and ecosystem incursion all look set to become important reporting targets and flashpoint investor talking points.

# Biodiversity reporting in depth





#### **British Land**

Annual Report 2022 Pages 61 and 62

> British Land reports on how they have refreshed their Biodiversity Framework which has helped to set targets for biodiversity net gain.

years. These projects are more competting in the context of rising one ray prices. We expect a mund own thirds of the inital cost in be funded by the service charge or directly

At Exchange House, our net ze ro audits have identified £2.5m of initiatives. equivalent to 0.5% of the buildings' value which our modelling suggests will delive ra B rating from a E. Key interventions include LED lighting and a heat pump replacement overall reducing energy in ensity by 0.50%.

For costs which cannot be covered by the service charge, we have established a Transition Vehicle, financed by an interna lew of £60 per to one of embodied carbon in new developments as well as a £5m annua floar. Total funding in the Vehicle is now £15.6 m. One recent example was the childer replacement at Broadwalk House which was rearring end of life; the modern replacement was twice as efficient, generating £65,000 annual cost savings representing 5% of the whole building energy costs and equating to a seven year payback on current energy costs

Canada Water At Canada Water, we were the first to use cement free, Earth Friendly Concrete in

permanent piting works in the UK, saving 240 tonnes of carbon emissions , a saving of 45% compared to the embodied carbon

of traditional piling concrete mix. We are exploring the use of ultra-low carbon,

ble floorplate casseries which use

content in concrete, electric arc furnace stee land recycled raised access floors

We have undertaken feasibility studies across the portfolio to roo fto p opportunities to add to the 2 maga watts of canacily we already have installed for which half is at Meadowhall). We are now doing detailed leasibility studies for two retail sites and Meadowhall shopping centre We continue to purchase both RBGO tacked electrical and RGSO tacked rais of electricity and das purchased.

We are a signalory to the Architects'

Journal Retrofirst campaign which encourages the use of retrofitting and refurbishment. We have delivered on that a our completed developments (see page 40) and across allour schemes prioritise

Materials re-use at 1 Broadgate

#### 780 tonnes

200 tonnes

140 tonnes

Me also received an innovarion credit by dustry body BRE (Building Research Establishment) for implementing a

physical and transition risks that climate

matemals passportat 1 Broadgate which

provides information about the materials

products and components in the building

to enable their recovery and future re-use

In line with TCFD recommendations, in 2022 we have enhanced our disclosure on the

be found on pages 49-57 of this Report. Our docusion energy and carbon forms a key part of our work to deliver a more climate-resilient to triblin. This year we checklist for acquisitions and tormally

integrated sustainability considerations into our investment Committee process to enable notentral environmental risks in he our acquisitions exposed to flood risk have ndergone a flood risk assessment, as have 100% of our managed assets and major deve to oments.

#### Riodiversity Biodiversity can play a key role in improving

sets out the Newspecies and habitats of

Brillish Land Annual Report and Accounts 2022

biodiversity net gain, improving health and

wellbeing ib rous to mers and visitors to our places, and with over 100 acres of land in London under our control this is a key consideration for us. This year, we refreshed our Blod wersity Framework for Broadgate and introduced new frameworks at Regent's Place and Padding on Central. These identified four key areas of focus: () open space and habitat management (i) the built environment (iii) education and community engagement; and M) data collection. Building on this, the Framework

SHSTAINABILITY continue

wellbeing and ecosystem services. We are exploring similar plans for allour managed

We are complementing this with roof gardens at Exchange House and 1 Appoid Street, helping to create a network of green spaces for biodiversity in the City, Our Broadgate development includes nearly
 2,800 sq ft of planted area across the site including balconies, terraces and ground level with a further 3,000 sq ft of green roof space at Norton Folgate.

Each of our Campuses has an air quality action plan which is reviewed at least annually. At Broadgate, we have implemented a delivery booking system that enables the tracking of associated carbon emissions which is identifying opportunitie to reduce vehicle movements and associated emissions. In addition, at our major construction sites, we use delivery consolidation to significantly reduce vehicle movements to the site.

Across our developments, we are using low-flow water fixtures to achieve a 40% reduction in porable water use to 20 litres per person per day. We are on track to achieve this ait 1 Broadgate and Norton Folgare. On our standing portiblio, we have undertaken over 10 hybrid energy/water audits acour managed siles to identify 23,949

Building on the independent research we commissioned last year into the social and economic issues in the communities around

our places, this year, we identified the key social issues we will ibous on at each place We have integrated these into the business

We also undated our Local Charter. This provides a clear framework to r delivering our Place Based approach, toousing on key local issues where we can collectively make the biggest impact; progression each area

plans to rour eight priority assets covering

Social review

52% of our portfolio by value.

Place Based initiatives abourplaces, uding 64at our eight priority assets.

We work with British Land to run

employability programmes that give local

residents the skills to land sustainable

jobs, including ringle need opportunities with businesses at British Land's places

Despite the obstacles that Covid-19

presents, and not being able to work

face-to-face, we've engaged over 130

candidates across eight sites this year, providing virtual training and one - to one

support. Over half have a lready gained employment in a range of sectors."

with us to deliver Bright Lights employability programmes

At Exchange Square we delivered a new ecologists to add tens of thousands of plants, including native and flowering varienes which encourage birds, bees butterflies and other insects.



Brillish Land Annual Report and Accounts 2023

British Land pull-out: a biodiversity case study to showcase how they have considered biodiversity within their developments.

EVER SUSTAINABLE | SUSTAINABILITY TRENDS 2023



Culture can be the link between a company's purpose, values, strategy, and business model, helping to sustain and create value.

### 5. Culture



#### FRC focus on culture

The FRC argues that emphasising the importance of culture will lead to more open and insightful reporting, and improved access to capital and talent, boosting a company's ability to achieve sustainable success.

Under Principle 1b, a company's board should establish the company's purpose, values and strategy, and satisfy itself that these and its culture are aligned. All directors must act with integrity, lead by example and promote the desired culture. It is then recommended that culture is assessed and monitored, showcasing how management has acted to fix any misalignment. Finally, a company should detail its approach to investing in and rewarding its workforce.

AlM-listed companies are also required to report on culture. In line with Principle 8, companies are to promote a corporate culture that is based on ethical values and behaviours.

# Culture in depth



## halfords

#### **Halfords**

Website reporting

Halfords' focus
on Outcomes, Key
Activities and Goals
gives a strong structure
to its culture reporting
that is easy to assess
year-on-year.

#### **Culture and Values**

CREATE A 'ONE HALFORDS' PERFORMANCE CULTURE WHERE COLLEAGUES ENJOY WORKING EFFICIENTLY AND EFFECTIVELY TOGETHER USING THEIR SKILLS AND EXPERTISE TO WIN THE HEARTS AND MINDS OF OUR CUSTOMERS.



Work with colleagues across all areas of the business, to define the appropriate values and behaviours for our Group as a whole that will underpin our forward strategy and build on the language of our purpose and create beliefs that are active and give all our colleagues clear direction.



Create a leader-led roll-out plan that will introduce all colleagues across the Group to the refreshed values which will shape our culture and offer all colleagues clarity and a sense of belonging as part of the One Halfords Family.



Integrate our newly defined values into the performance management framework and appropriate elements of the colleague lifecycle.

Wellbeing and performance both form part of Halfords' culture framework, bringing both these elements of employees' experience to the centre of monitoring and reporting.

#### Customers

Will have joined-up experience wherever they shop across the Group

#### Colleagues

 Engaged colleagues will work together and use their skills and expertise to deliver an excellent, efficient customer experience

#### **Shareholders**

Will benefit from our financial commitments, through the generation of additional profitable sales and a reduction in costs



"A Just Transition means greening the economy in a way that is as fair and inclusive as possible to everyone concerned, creating decent work opportunities and leaving no one behind."

International Labour Organisation



decent work

**Boost inclusion** 

and diversity



Companies are beginning to develop their own approach to the Just Transition and new labour market dynamics.

#### SSE'S 20 PRINCIPLES FOR A JUST TRANSITION TRANSITIONING INTO A TRANSITIONING OUT OF HIGH-**NET-ZERO WORLD CARBON WORLD** (3) MY SSE'S PRINCIPLES FOR **SSE'S PRINCIPLES FOR SSE'S PRINCIPLES** SSE'S PRINCIPLES FOR SSE'S PRINCIPLES **GOOD, GREEN JOBS CONSUMER FAIRNESS** FOR BUILDING AND PEOPLE IN HIGH-**FOR SUPPORTING OPERATING NEW ASSETS CARBON JOBS** COMMUNITIES 1. Guarantee fair and 5. Co-create with 9. Support competitive 13. Re-purpose thermal 17. Deliver robust domestic supply chains generators for a stakeholders stakeholder consultation net-zero world 2. Attract and grow talent 6. Factor-in-whole system 10. Set social safeguards 18. Form partnerships costs and benefits 14. Establish and maintain across sectors 3. Value employee voice 11. Sharevalue with trust communities 19. Promote further 7. Make transparent, evidence-based **15.** Provide forward notice industrial development 12. Implement responsible decisions of change developer standards 20. Respect and record 16. Prioritise retaining and 8. Advocate for fairness cultural heritage

redeployment

# Greenwash alert

- Approaching sustainability from the direction of a reporting output can lead to comms objectives taking precedence over sustainability strategy objectives.
- "Greenwashing" or making claims that are false, misleading, or overplay a business' sustainability activities – is both increasingly common and increasingly called out by investors.
- For 44% of ESG investors, greenwashing is their biggest concern, even larger than outperformance and higher fees and costs.
- The Advertising Standards Agency has already taken action against brands including Innocent Drinks, Oatly, Hyundai and Shell for sharing green claims that were deemed to be inaccurate or misleading.









# ever sustainable

consultancy by Design Portfolio

# How we can help

Ever exists to help companies stand the test of time through sustainable business transformation that tangibly improves performance and the world around them.

- Expertise in the right place
- Compelling creative work
- Proven process the "Ever way"
- Support when you need it

- Robust security and infrastructure
- Open and transparent communication
- Thought-provoking advice
- An integrated and proactive partner

#### Email us

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www.eversustainable.co.uk



Uncovering Nature and Biodiversity